

Delivering Persuasive Openings & Closings

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OVERVIEW OF PRESENTATION

- THE POWER OF PERSUASION
- THE ELEMENTS OF PERSUASION
- OPENING & CLOSING
 - Effective Speech & Communication
 Strategies for Persuasion at Trial
 - The Poetry of Persuasion
 - 'Out-Persuading' the Opponent

THE ART OF PERSUASION The Foundation of Openings & Closings

- Successful persuasion requires the projection of a belief system
- Successful persuasion requires the creation of an environment in which jurors adopt that belief system and feel both motivation & obligation to act
- Successful persuasion requires that the jury see that you represent what is right and just
- Every phase of a trial presents an opportunity for successful persuasion
- Opening & Closing are the trial lawyer's critical moments for successful persuasion

THE POWER OF PERSUASION

Persuasive speeches have changed the world. . .



FDR SPEECH TO U.S. HOUSE OF REPRESENTATIVES December 8, 1941





JFK INAUGURAL ADDRESS – January 20, 1961



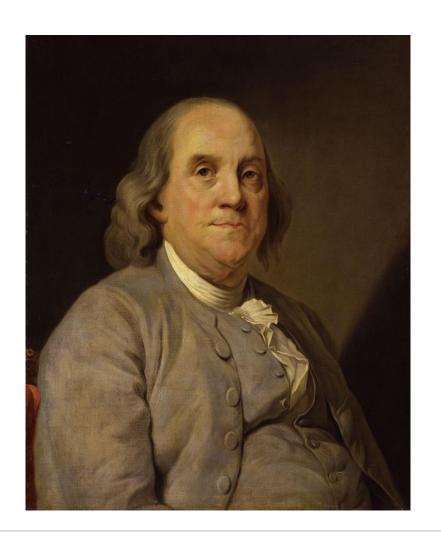


RONALD REAGAN ADDRESS AT BRANDENBURG GATE June 12, 1987





THE POWER OF PERSUASION



"If you would persuade, you must appeal to interest rather than intellect"

- Benjamin Franklin

THE ELEMENTS OF PERSUASION Themes

- What are themes?
 - Concepts & ideas that capture the essence of our case
 - Extrapolations of common life experiences
 - Distinct and unifying idea(s)
 - Concepts that motivate us to form and/or adopt a belief system
 - Concepts that motivate us to make a decision, take a position and take action

THE IMPORTANCE OF THEMES

- A story without a theme is not a story worth listening to
- Trying a case without a theme is like fighting without any weapons
- Absence of a theme allows an opponent to define the issues and label the case
- Theme gives jury a key conceptual framework within which to decide the case

THEMES & JURY VERDICT RESEARCH

- Jurors deliberate in themes
- Jurors use themes to decide disputed facts
- Jurors organize and characterize evidence with themes
- Jurors resolve credibility issues with themes
- Ultimately, jurors express their conclusions in verdicts with the aid of themes

THEMES & MOTIVATION

- Human needs, wants and desires which influence judgment:
 - Self-preservation
 - Preservation of society
 - Self-esteem
 - Financial well-being
 - Security of family and friends
 - Happiness

IDENTIFYING A PERSUASIVE THEME

- Sour Grapes
- Profits over Safety
- Buyer's Remorse
- Greed

- Anger
- Jealousy
- Love
- Hatred

MODERN DAY IAGO?



CORPORATE AMERICA?



ELEMENTS OF PERSUASION Gaining & Maintaining Jury's Attention

Intensity

Voice, attitude, presence

Change

Pace, pausing, varying degrees of intensity

Unity

Changes must be consistent with ideas/approach

Familiarity

Jurors understand ideas based on their experiences, not yours

Novelty

Develop different approaches to holding juror's attention

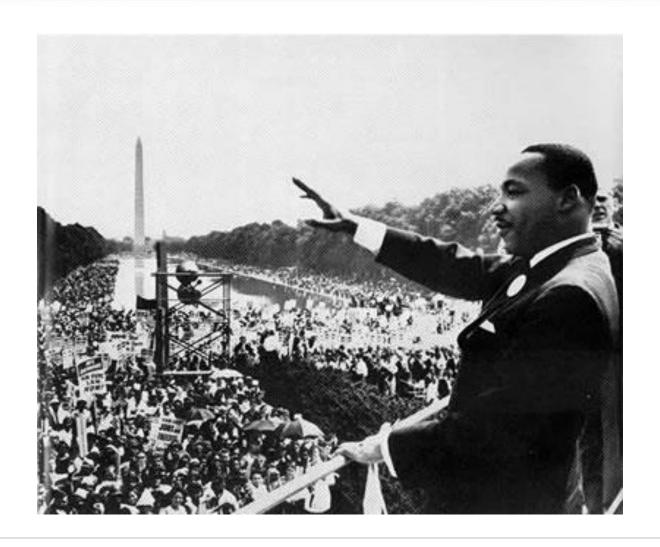
Repetition

Primacy/Recency and reinforcement of a particular idea/belief system

THE POETRY OF PERSUASION

- Word Choice use the strongest language possible in a given situation
- <u>Verbal Imagery</u> describe objects/events as they would be perceived with all the senses
- <u>Personification</u> attributing human qualities/characteristics to inanimate things
- Simile comparison of two concepts or things by using "like" or "as"
- Metaphors equating a new concept with an existing and familiar one
- Repetition repeating key words, themes, concepts to reinforce in minds of jurors and deepen their dramatic effect

THE POWER OF REPETITION



MARTIN LUTHER KING - "I Have a Dream" Lincoln Memorial – August 28, 1963

- "I have a dream" repeated in 8 successive opening sentences
- "Freedom" used 20 times
- "Dream" used 11 times
- *"We"* used 30 times



OPENING STATEMENT The Importance of Primacy

- Jurors tend to place greatest emphasis on the information they receive first – 'Primacy'
- Best attention from Jurors is the first 30 seconds of Opening
- The Jury should understand the essence of our case within the first 60 seconds of our Opening
- Opening is the start of our Closing

JUSTICE ROBERT JACKSON - Opening International Military Tribunal – November 21, 1945





CLOSING ARGUMENT The Importance of Recency

- What jurors hear last they retain in their memory 'Recency'
- Recency promotes the jury's ability to recall key details and important facts
- Primacy, in contrast, entails the formulation and adoption of a belief system
- Closing is our final opportunity to reinforce our case themes
- We start and end with our most powerful and persuasive points

OUT-PERSUADING YOUR OPPONENT

- Anticipate opponent's arguments
- Know where your opponent will try the case
 - Law: does the law/jury instructions help?
 - Facts: strong and emotional facts to be emphasized?
 - Equity: sympathy, bias, prejudice, nullification?
- Preempt opponent's arguments
- Meet opponent's arguments head on
- Thematic reversal
 - Opportunities to use Opponents' themes against them?

CONCLUDING THOUGHTS

